

# **ANNUAL REPORT**

2021-2022

Community Bottom line with financial responsibly!



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#### Who we are:



The Wyalkatchem CRC has played a significant role in providing access and opportunities to the Wyalkatchem Shire community since its conception in 1994.

Since then the CRC has extended our services to include Licencing, Library Services, MyGov access point, DPIRD services, CBH Agricultural Museum access point and the Visitors Centre along with a range of community services.

These services are provided 5 days a week.

#### **Our Vision**

The Wyalkatchem CRC is a vibrant 'go-to-place' which the whole of the community utilises for access, development, engagement, training and advanced technologies.

#### **Our Mission**

The Wyalkatchem Community Resource Centre is a not-for-profit organisation that supports and develops the community by providing access to Government Services, information, secretarial assistance and technology, while also building the community's capacity through training, events, promotion and diverse opportunities.

#### Wyalkatchem Snapshot as per 2021 Census

	Wyalkatchem 2021	Previou	S	WA
People	470	People	498	2,660,026
Male	51.8%	Male	52.8%	49.7%
Female	48.2%	Female	47.2%	50.3%
Median ag	j <b>e</b> 54	Median age	52	38

Shire of **Wyalkatchem** had the lowest proportion of youth outside of Perth, with 6% of its population between the ages of 15-24 years. 2021 Census report

Population over 60	Wylie	%	WA	%	Australia	%
60-64 years	44	8.5	132,145	5.3	1,299,397	5.6
65-69 years	38	7.4	116,755	4.7	1,188,999	5.1
70-74 years	37	7.2	82,911	3.4	887,716	3.8
75-79 years	38	7.4	61,509	2.5	652,657	2.8
80-84 years	13	2.5	42,590	1.7	460,549	2.0
85 years and over	23	4.4	42,420	1.7	486,842	2.1







Due to the above changes in population and the declining numbers especially in our youth the CRC will concentrate more on looking after our elderly with foodbank and other projects but without taking our eye off providing services, events and training to our youth to try and retain more of the 15-24 year old demographic of our community.

#### What we do:

Access to Local, State and Federal Government information and services including but not restricted to

- Licencing & Registration,
- MyGov Access,
- Human Services and Employment programs,
- Video conference services.
- Services Australia Access Point.
- Dept of Transport Services.
- Dept of Child Services
- Library Services.
- Information and support.
- Local Police
- Other Selected State Government Services



- Referral services to business development and employment support services.
- Facilitate business development activities, seminar and initiatives.
- Professional Office Space available long or short term including: Agricultural Businesses Drug & Alcohol Abuse Services Employment Services Mental Health Services
- Referral services to social support services.
- Facilitate social development activities, seminars and initiatives.
- Social enterprise approach to provide access to services and products which have a local demand but are not economically viable to deliver in a for-profit business model.
- Provide food and other supplies for the disadvantaged of the region.
- Provide private spaces to Government and other NFP Services that would otherwise be unable to service the local area due to travel or other barriers including Drug & Rehab Services, Health, Education, Child Services and Employment.
- Communication strategies utilising our community newspaper, website and social media.
- Community social events.
- Engagement with community via feedback, surveys and community group meetings.
- Employment through Traineeships.
- School Holiday events aimed at being inclusive to disadvantaged children.
- Especially selected programs for seniors, youth and other disadvantaged groups within the community.
- Work Experience for youth and Traineeships.
- Local Business support.
- Senior meetings, events and trips.
- Art projects and training
- Assistance with large community projects including Wylie Arts Expo



## **Wyalkatchem Community Resource Centre Inc.**

#### 2020-2021 Chairperson's Report



Welcome all, and thank you for your continued interest and support of our CRC. The year has been a little less fraught with the perils of Covid19, although many of us in our community have succumbed to this nasty bug along the way.

Hopefully, you have all made a full recovery.

This year has seen many events involving the CRC staff and committee. Dianna completed her traineeship and we welcomed her aboard as a permanent staff member.

Dianna continues to be a huge asset to our centre and has greatly enhanced the customer experience for the community. We were also very fortunate to engage the services of Lynn as our cleaner, following the resignation of Kelly Bending.

Lynn has value added to our centre in so many more ways than we expected. Not only has Lynn brought us a high standard of cleaning, both in the centre and in the museum, she has also studied and qualified as our OHS representative, completed the Test and Tag course, and along with many online studies in her own time, Lynn has become a great asset front of house, taking on many reception duties, which has allowed for Craig and Dianna to concentrate on pressing tasks such as organising the recent Trivia Night, and Arts Expo to name a few.

The CRC has continued to facilitate many training courses and events, meetings and functions, and we continue to receive high praise on the presentation of our facilities, function areas and catering.

Our Community Christmas Luncheon was again a highlight of the year for many of our citizens, bringing together friends, and families for good food, great company and the delights of singing along to Christmas Carols with the Wylie Warblers Choir.

This year we held a Mothers Day Brunch organised and catered by the CRC committee, which was very well received, with the ladies having such a good time, they ended up staying on for lunch. All hands were raised in favour of another Trivia Night following the success of this years event organised by the "Diabolical Dianna" with her "reverse raffle". Each of the tables had a great night, and there was much delight in discovering the winner of each round. With much laughter, friendly rivalry, good food and friendship, this was a night to remember.

#### 2020-2021 Chairperson's Report continued

The Arts Expo, run under the auspices of the CRC was a huge success again this year, with 200 arts exhibits, and artists from as far as Tasmania entering their works.

We are eternally grateful for our amazing sponsors, who along with our special guests and judges have given us cause to continue this annual event.

Food Bank is still running successfully, helping many families around the Wheatbelt, and we thank those in our community who help to keep this service running.

These are just a few highlights of our year, with the centre offering all of its usual Office and Administrative services, along with Department of Transport, Library, Story/Playtime, Department of Human Resources, MyGov Access, Tourism and Information, Computer Hire, Printing and Photography and more.

I would like to take this opportunity to give a huge thanks to the hardworking and dedicated team that make up the CRC committee and Staff. None of our achievements would be possible without your commitment to our community.

Regards Nikki Hawser Chairperson 2021-2022











#### Manager's Report 2021-2022

#### **OUTSIDE CONNECTIONS:**

"Be Connected Network"

"Australia's Golden Outback"

"NewTravel" & "The Wheatbelt Way"

**Pioneer Pathway** 

Tourism Council of WA

VCWA (Visitor Centres WA)

Linkwest

LotteryWest

**WBN** 

Police - "Coffee with a cop"

Wyalkatchem Men's Shed

ECU to supervise exams for 2021 year.

UWA to supervise exams for 2021 year.

Rural Edge

Bob Cooper Outback Survival Pty Ltd

**Competent Solutions** 

Holyoake Mental Health & Men's Health

Shires of Wyalkatchem, Tammin and Trayning

Nungarin, Cunderdin, Traying, Tamin, Koorda Shires

WACOSS, Foodbank and Second Bite

**AVIVO** 

State Government and MLC's.

Advocare

WAAMH (WA Association mental Health)

DDWA (Development Disability WA)

CCWA (Cancer Council)

RRR (Rural, Regional & Remote Women's Network)

Independent Living

Regional Arts WA

**Act Belong Commit** 

Agri Accounting

**CENSUS** 

DPIRD - funding for new Trainee

**DPIRD - Services Contract** 

Other Wheatbelt CRC's

Australian Electoral Commission—Federal election

**Jacksons Drawing Supplies** 

Wylie Weekly

**FRRR** 

CCIWA & ACCC

**DLGSC** 

Volunteering WA

Artgold Inc.



#### **MAIN EVENTS:**

#### **Arts Expo**

Consumer Protection seminar / Coffee with a

Cop / Function room use by

outside Businesses / Christmas Luncheon for those alone at Christmas / Volunteer Week / WBN meetings & seminars / MyHealth seminar / School Holiday events — based around Arts and community/ ATM information gathering EftPos / food delivery during COVID19 / Pilot Training / Tourism training / Mental Health Week event / CRC Network signage / Assist with Shire Australia Day Awards / WBN Governance Training / Grant Writing / Food Prep Event via VC. / Food sharing with Dowerin, Cunderdin, Nungarin, Quairading, Beacon, Kellerberrin & Muka CRC's and Trayning Shire / Afgri training / Agri services office use / WACOSS Governance Training / VolunteerWA / Grants / WBN Governance training / Pilot and other Ag training with Competent Solutions

#### **Staff Training:**

Cert III Business Admin Cert III Community
Service / DOT training / St John for all staff / Library
training / Social Media training / Dept Human
Services training all staff / Social Media training /
Visitors Centre & Tourism training for / Grant
Writing training / Snake Handling Training / OH&S
training and Work Experience with Joshua Van
Essen from Wyalkatchem District High School

Agreement with AVON Computing to include

annual Video Conferencing assistance

#### **Committee Training:**

Good Governance training Good Governance video Conferencing training Good Governance Webinar





Staff

**Training** 



#### Manager's Comments 2021—2022





2021 — 22 A year of recouping and recovery after the previous year which was devastated by Covid19 lockdowns and restrictions that have changed how we operate and how all CRC's operate for that matter.

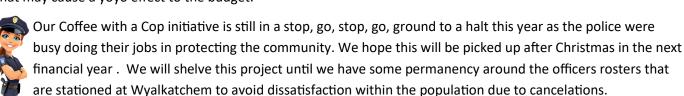
This year our DPIRD funding was approved and extended out for the next 5 years including even though the list of required KPI's for DPIRD for many centres' were decimated by restrictions which the department took into account, in saying that the Wyalkatchem CRC did meet a vast majority of our KPI's other than courses, functions and community events that were planned but not carried through due to restrictions.

Without taking everything into account financially, it appears our wages are still on the high side but this has been the result of the flow-on effect of covid subsides and our next year will be back to pre-covid figures.

Cleaning will be higher due to the extra cleaning brought on by Covid and will remain but this will be off set by the Manager reducing hours as preempted in last years reporting and changes to my contract to facilitate this move in direction.

We are aware of a tightening situation regarding the funds required for wages over the next financial year and beyond and are ensuring we are following appropriate budgetary constraints that will see prudent decisions made that will improve our bottom line.

A number of initiatives continue to be developed for the centre to ensure extra funding is generated going forward and decisions made that will assist in the long term rather than having short term fixes that may cause a yoyo effect to the budget.



The Christmas Luncheon was an outstanding success again and I have to thank those members of the Committee who worked tirelessly from 8am to help make the day a wonderful and rewarding experience for many in our community, a feature that is now a required point on our yearly planning diary.

This year we have continued relationships with Shires outside of our own, with training packages and projects that we hope will encourage a greater working relationship with them and encourage them to use our CRC for their training needs. The shires of Trayning and Tammin are obvious shires to begin this type of relationship with as they do not have a CRC or outlet that would create a negative reaction or response with the fear of encroachment into their 'territory'



Much work has been done trying to rebuild the community aspects of our organisation after Covid with school holiday programs and the Sunday Arts Group expanding especially after the successful Arts Expo with our special invited exhibitors local artists Cerena Stratford, Sussan Ugle and myself joining the Expo artists from across the state who displayed a large amount of arts and crafts throughout the event.









# Customer Relations Coordinator Report 2021-2022

#### Training

July 2021: Snake Handling Training Oct 2021: Videography Basics Course

Feb 2022: Completed Cert III in Business Admin

April 2022: First Aid Course

June 2022: I was meant to do another Grant Writing & Fundraising

Workshop but caught Covid 😟



#### **Events**

July 2021: I assisted with setting up and supervising the School Holidays Art Workshops

August-October 2021: I promoted and organised our Wyalkatchem CRC Wildflower Photography Competition, which had some wonderful entries, many of which made it into the calendar mentioned below.

November 2021: The Purple Seat Unveiling and the 2021 Art Expo was on the same night, and I assisted with some of the promotion and organisation of the event, which was a great success for the Wyalkatchem Sunday Arts Group and the CRC.

December 2021: I assisted with promotion and setting up for the Christmas Luncheon which is held every year for the local singles and couples who can't be with their extended families over the Christmas period.

May 2022: I promoted and organised the Mother's Day Morning Tea, held on the Thursday before Mother's Day. We held a morning tea as an alternative to the Mother's Day Markets due to Covid being a large concern in the community.

#### General Business



Library – Hoopla (launched in May), Exchanges from the State Library of WA Taking minutes for Wylie CBH Agricultural Museum during their monthly meetings Showing people to the Museum during the week

Designing and producing 2022 Wyalkatchem Wildflower Calendar Assisting with 2022 Phone Book

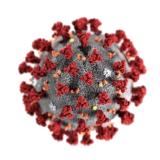
Assisting with creating and reviving several forms and policies for members and users of the Centre

Assisting community members with installing the ServiceWA app onto their phone or photocopying their Vaccination certificate onto a copy of their driver's Licence Social Media updates and advertising

Visitor's Centre

On our return from the Christmas/New Year's break, we were met with the challenge of

Covid which had finally arrived in WA. This meant that with the vaccination mandates being brought in, the ServiceWA app was created and was meant to make it easier for people to check into public places, however it created a logistical headache for most of us. CRCs across WA were tasked with installing it for people, which was a time consuming and at times a frustrating process as many phones did not meet the system requirements for the app, meaning



we spent a fair bit of time just getting to the point of realizing it wasn't going to work for

some people's devices. We also received minimal training for this, especially to begin with, when there was the largest number of people needing our help. Due to this time-suck (the fastest I got an app set up was 20 minutes and that was with MyGov and MyGovID already set up), it was very difficult to spend our time on other, more fun, things for the CRC such as events and training opportunities.

After restrictions started to ease around the end of April 2022, we had a much better time of getting back into doing some events and look forward to hopefully put on more community events now that Covid cases are on their way down.











#### **Government Services**

Wyalkatchem is located approximately 100km from our nearest regional centre, Northam and 194km from Perth. With over 50% of our community being elderly and 60% being under or unemployed, having access to government information and services, close to home, is often a necessity. Made possible by contracts with the Dept of Primary Industry Regional Development, Dept of Human Services, Dept of Transport and the Shire of Wyalkatchem, we are able to support our community with improved access to these services and many more.

#### **State Government Access Point**

Consumers have FREE access to online and printed resources related to local, state government agencies. We also offer a selection of printed material from non-government organisations, that offer support services that are relevant to our community. This service allows community members, who may be isolated by advances in technology, to attend the CRC and avoiding travel and waiting in queues. This year, the Government Access Point has continued to be high from 1053 to 985 but given the Covid19 services we offered during this period is included this seems to be heading to remain a constant high average.

#### **Services Australia Access Point**

Our S.A. access Point allows clients to connect with this agency in privacy, in order to meet reporting obligations and access financial support. We allow free usage of the Government Access Point computer for all S.A related transactions. In 2021/22, we experienced a stationary level of uses slightly up from 116 to 179but this was expected with less reporting required. This is more inline with our average of 138 over the years prior to the Covid19 interruption. This level co-insides with a similar stagnation **users** that attended employment commitments with Max and other employment organisations as most continued to withdraw their face to face services from the areas. The only up side of this is an uptake on our video conferencing services but most interviews are now held via mobile phone voice chat.

#### **Dept of Transport**

With ongoing usage and delivery, the Licensing service for the residents of Wyalkatchem is a much more efficient process. While there has been some challenges along the way, with the department changing their assistance protocols, all staff now has a very good understanding of the 'Transport' procedures. This is an important service for our community. While it does not earn a large income for the CRC, it usually pays for itself but again we see a leveling out 733 up from 534 clients entering the CRC to process licencing and registration this financial year but took \$8360.00 for the DoT which is back to normal numbers and averages.. This is the last year we are on the lowest % commission with DoT raising our percentage payment from 7% to 11% from this next financial year. Face-to-face service is important to the residents of Wyalkatchem as many of our clients don't have access to the internet at home nor do they want to. Wyalkatchem, has a reasonable percentage of the community that prefer to shop local when they can, so when they have the option of paying online or calling in to a local organisation, many will choose the latter. The CRC processed 733 Licencing transactions this financial year, a rise in contrast to the continuation of the lineal decline shown over the past 5 years. Additional to financial transactions, we also take care of many other Licencing queries that do not result in a payment. In consultation with other CRC's we had all noticed a continued decline in funds raised via licencing as more people trend towards internet banking and paying accounts online. This is being discussed with DoT with a better financial outcome being worked out with the department.

#### Others:

Other Government organisations we have links with include the Shire of Wyalkatchem, Department of Youth affairs, State Dept of Health, Department of Biodiversity, Conservation and Attractions, Department of Local Government, Sport and Cultural Industries, The Department of Communities, The Department of Child Services, The Wheatbelt Development Commission, AEC for both the past State and Federal elections. We have also supported the Local Wyalkatchem Police. (Through the coffee with a Cop initiative) although this has been sporadic with the changes in their personnel.





#### **Community Services**

#### **Library Services**

Since 2014, when the CRC was contracted by the Shire of Wyalkatchem to manage the Library Service we have expanded the content and we now have close to 4200 books, most of which are owned by the Wyalkatchem Library, the balance is provided by the State Library. Every month, approximately 120 new books are exchanged with the state library to be circulated into our Library, at this time, we also have the opportunity to offload any unused or outdated literature via our "Annual Book Sale" and "Book Exchange" programs. Membership to the Library is FREE and many community members, have indulged this opportunity. In this financial year, we have seen a steady number of visitors to the Public Library, with a total of 534 visitors utilising the library similar to last years 533. Although this represents an almost halving of the previous 1000 visitations **PA.** from the years prior to covid19 it is not inconsistent to the drops seen in other services due to the Covid19 crisis.. We also host the monthly meeting of "The Book Club" and have volunteers working in the library that are not included in the numbers above.

#### **Visitor Services**

The CRC is contracted to the Shire of Wyalkatchem, to provide the Visitor Services and this works very well with the MOU we have with CBH Museum to manage Museum visitors on business days. We had a similar number of customers as last year with 692, to the 731 who utilise the Visitors Centre last year with a further improvement visiting the museum up from 877 to 1026 - Covid19 decimated visitor numbers across the state but we are fortunate as it was much worse in other areas.

As part of this agreement, the Manager receives the minutes of NEWTravel meetings and the CRC is a member of NEWTravel. We advocate on behalf of local tourism groups and businesses and provide direction for not only visitors to Wyalkatchem, but visitors travelling through Wyalkatchem, on their way elsewhere.

#### **Economic and Business Development Support**

Our contract with the DPIRD has given us the opportunity to deliver more services for businesses. One of our objectives is to deliver business development activities tailored to our communities needs. This year before Covid19 hit we hosted a number of Business After Hours events, at the CRC and other Businesses in Wyalkatchem. This is a great way to engage local businesses in a relaxed, social environment.

Another role delivered by the WCRC this year is the printing of Competent Solutions training packages and advertisement. We have promoted this business with the same tenacity that we approach with all businesses and in return we have received promotional and business support.

Our hot offices are used regularly with ongoing booking and ECU & UWA have agreements to host exams at the CRC if required. A new Hairdresser hired our Mia Mia room 2 days every 3 weeks for the first 6 months of the financial year and we are seeking a replacement business for this service. A number of other organisations utilised the hot offices early on this year with regular visits from Holyoake Drug and Alcohol Services and Smyl Employment. The Police met at the CRC monthly as part of the Police commitment to youth in the rural areas of Western Australia, unfortunately this finished in February due to the loss of police numbers in the area. We did not charge them for this or the Coffee with a Cop program as we believe these are community services that promote the CRC.

Our Hot Offices are also useful, when the conference room is occupied and we have

customers that require a small space to work from. (Dept of Child Protection also utilises a room and V/C facilities) Our large conference room has also had quite a few business bookings this year, including NEWTravel, WBN, Crisp, SLG, and Competent Solutions.

### **Our Supporters**

We are very appreciative of the support of our members and other supporters. Working collaboratively with stakeholders is very important to us and we are keen to continue to grow our relationships with individuals and organisations within and outside our community.

#### Government

We receive funding via contracts with Dept of Primary Industries and Regional Development, (DPIRD) Dept of Human Services (Federal Government), Dept of Transport and the Shire of Wyalkatchem. These contracts provide our main source of income and allow us to provide our wide range of services to our community. The Wyalkatchem CRC acknowledges and is grateful for the high level of support offered by the Shire of Wyalkatchem. In

addition to the contract work offered to us, the Shire provides our premises under a peppercorn lease arrangement. We look forward to a continued positive relationship.

We were also an official polling booth for this years State Election and wish to thank the **AEC** for choosing our centre for this important event and look forward to working with them again during the upcoming Federal election which is due during the later stages of the upcoming financial year.







#### **Grant Funding Bodies**

This year the Wyalkatchem CRC and in turn the greater community has benefitted from grants received from the following:

Department of Primary Industries and Regional Development, W.A. State Government, Lottery West, FRRR, VolunteeringWA, Mental Health Week. Linkwest / Domestic Violence Purple Seat, Wylie Men's Shed.



#### **Community Partners**

CRC WA Network, Linkwest, Wheatbelt Business Network, (WBN) Wyalkatchem Shire, Wyalkatchem CBH Agricultural Museum, Wylie Weekly, Wyalkatchem Business Community, Wyalkatchem Senior Leisure Group, Wheatbelt Way, Holyoake, Wyalkatchem Police, Pioneer Pathways, NEWROK, Golden Outback, the Eastern Wheatbelt Visitors Centre, St John Wyalkatchem Sub Station, Wyalkatchem Men's Shed, Wyalkatchem Community Care and Rotary.

#### **Major Business Partners**

Wyalkatchem Shire, Linkwest, NAB, ECU, UWA, Avon Computer Service, RBC Rural, Central Regional Tafe, ArtGold, Wheatbelt Business Network, DPIRD and Competent Solutions.



#### **Our Teams**







#### Nikki Hawser - Chair

Former Educator
Former Shire employee
Retired Business Woman
Active Community Volunteer

#### **Dianne Majid - Secretary**

Retired nurse
Active CRC user
Active Community Volunteer

#### **Murray Pow - Vice Chair**

30 years Teaching & Admin
Principal - enviro science teacher
Production manager Unitex
Manager Applitex
Carer

#### Joan Phillips - Treasurer

CRC Committee member
RETIRED Enrolled Nurse
Founder Safety House (local)
CWA President (local)
Active Community Volunteer.

#### Sheryl Wemm - Member

Retired Businesswoman Retired Bank Clerk Treasurer, Wylie Men's Shed Active Member of various organisations in Wyalkatchem

#### **Peter Lawrence - Member**

Former Shire Employee
Former Farmer and Mines worker.
Retired Businessman
Active Community Volunteer.
Men's Shed Member

#### Robert Holdsworth—Member

Former Shire Member Museum Representative Retired Businessman Active Community Volunteer.



### **Our Current Staff**



#### **Craig Cooper - Manager**

• Craig has managed the CRC after taking over in early June 2017.

Craig has gained a number of grants to help cover the costs of various events and other projects that have been completed at the CRC. Due to the Corona Virus shutdowns Craig spent much of the later part of the year concentrated on ensuring we gained extra revenue streams to help keep the CRC a viable operation. The first part of the year Craig has concentrated on ensuring the CRC has become much busier with more local events and we look forward to Craig bringing in other organisations to make use of this wonderful space.

#### **Diana Sprigg - Customer Relations Coordinator (CRC)**

• Diana first joined us as a trainee but it quickly became apparent her skills and expertise would become a bonus benefit for the CRC. Once Decima decided to leave for full time employment Diana stepped up seamlessly into the C.R.C. roll. Diana's understanding and enthusiasm to support her community along with her willingness to assist people with out question makes her a valuable asset to the organisation.

Diana has completed a number of training courses and is now qualified as a snake handler and St John first responder and is looking forward to undertaking further studies to ensure the CRC can assist the community in almost any scenario that may arise.

#### **Lyn Turley - Cleaner**

• Lyn took up control of the cleaning role with the Wylie CRC after Kelly bid us farewell at the end of 2021. Due to covid we had to substantially improve and administer our cleaning regime within the CRC and Lynn has taken this with the responsibility required to keep the community safe. Lyn's background in OH&S has proved invaluable with her direct actions improving the safety of the Centre and ensuring we are kept on our toes when it comes to the Health and safety of not only staff but our community members who visit the Centre.

#### Amanda York - Bookkeeper

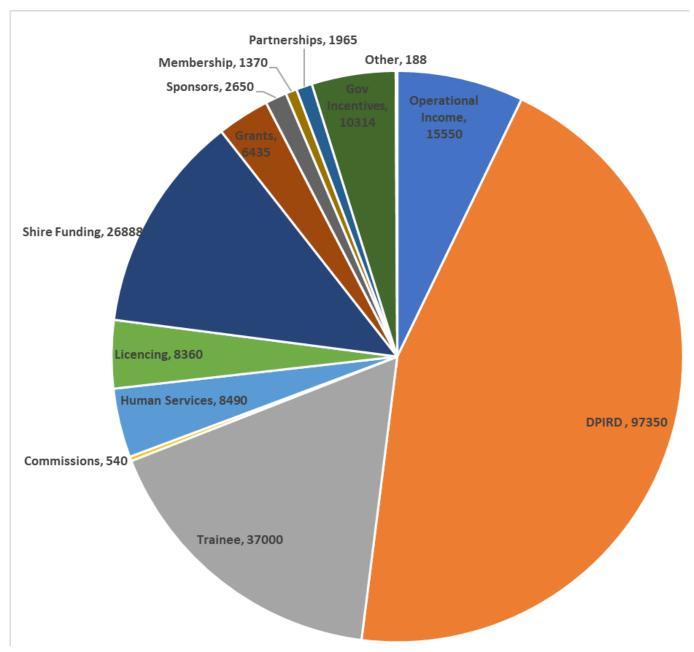
• Amanda's experience in bookkeeping and her knowledge of CRC's makes her an asset to our team. Amanda has focussed on compiling our budget, managing our finances and providing advice to our Manager and committee. Her inclusion to the team has been a wonderful addition and has allowed our Manager to bounce

ideas with another senior authority in CRC management and also allowed him to concentrate on Managing the centre.



# WYALKATCHEM CRC INCOME

#### 2021/2022



#### Changes in this years budget

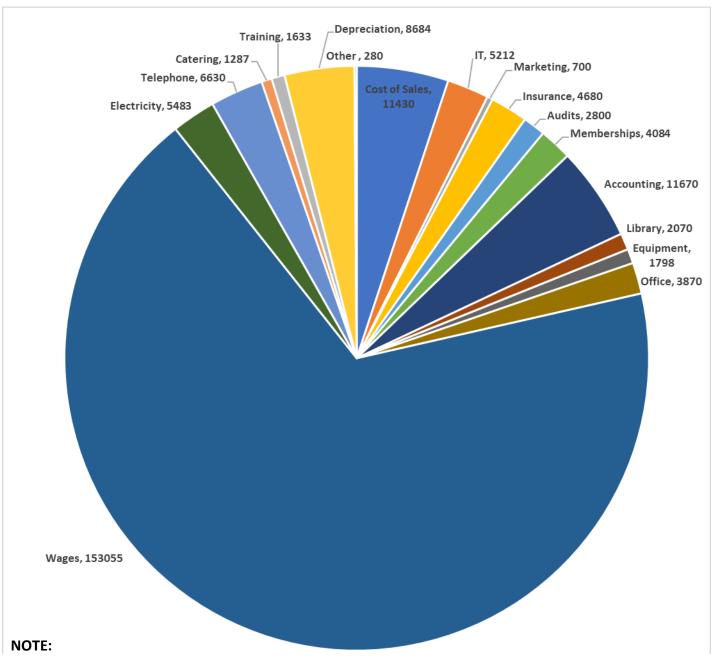
Operational income improved by \$1691 over the year while all other income remained similar to last year. We expect this to continue to improve now we are over the strict Covid regulations and can hold more community activities. Removal of Job Keeper is offset with a reduction in wages

Grant funding and Trainee Grant combined is still similar to previous years. Licensing remained similar but we expect a slight rise as we look to secure a more substantial agreement with Licensing over the next year.



# WYALKATCHEM CRC EXPENCES

#### 2021/2022



Staff wages was **reduced** by **\$22,680.00** from the previous year due to the changes brough on by Covid. Our Bottom line was reduced by a similar amount as Job keeper was removed from the equation. This year we have narrowed down and separated line items like library costs from general costs to show the cost we incur on an annual basis to keep the library open for the community. Wages have not been included in this breakdown but understanding the costs of library and tourist Centre staff hours, these additional service also accounts for approximately 29% of our overall staff wages costs or approximately \$45,000.00

Depreciation of equipment was the difference between the CRC breaking even and making a small loss for the year. This depreciation cost is an unknown until the Auditor completes his assessment each year.

# The year in photographs



Diana joined us as our new trainee and has already become a local favorite.



**Arts Expo** 



New Sign for our CRC Visitors section







Purple Chair Launch



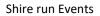
Above - kids activities held at the CRC



By far, the most satisfying event from 2021-22 was the Christmas Luncheon in which we hosted 38 people for Christmas lunch Thanks to all staff and committee who assistance in this event.



Another WBN Meeting to assist local businesses held at the CRC







P: 9681 1500

E: waylkatchem@crc.net.au

Waylkatchem Community Resource Centre

Lot 5700 Railway Terace,

Waylkatchem. 6485

PO Box 156, Waylkatchem, WA 6485

We appreciate the support of the following organisations during the 2021-22 financial year:





























